

Race Officials

Volunteer Role Description

The Hill



What is a Race Official?

The Race Officials are an amazing team of volunteers who help make sure our race events run as smoothly as possible. They are an enthusiastic, energetic and diligent team, who make sure that the day runs to schedule, everyone is safe and more importantly, every spectator and competitor leaves having a great time!

Roles and responsibilities of a Race Official

- Welcoming everyone to the event, particularly any first timers.
- Helping people find their way around the site and slope areas e.g. changing areas, toilets.
- Assisting the staff to make sure the day runs to schedule with minimal interruption.
- Marshalling and waving the appropriate flags during the race.
- Handing out equipment and bibs to the contestants.
- Organising the participants and making sure they are in the right position, at the right time.

What experience and skills are we looking for?

The main skill we need from our Kids Club volunteers is an enthusiasm for skiing and its benefits! You don't need any particular experience, but we love our volunteers to be:

- Positive communication and customer care skills - able to work confidently with colleagues and the general public.
- A good team player – enthusiastic and willing to support the team at The Hill.

This role is purely voluntary and this arrangement is not meant to be legally binding or an employment contract.

- Conscientious, reliable, honest and punctual.
- Able to commit some regular time to support the development of our community of skiers.
- Have an outgoing, friendly and approachable manner
- Enjoy working in a public environment and has outstanding customer service skills.
- Subject to an enhanced DBS check.

About The Hill

The Hill brings a slice of the Alps to Rossendale. Set in the picturesque valley, it is the premier outdoor ski and snowboarding centre in the UK. Being a fun, family adventure with personal, professional coaching for everyone.

With friendly, experienced coaches, the Hill is a safe environment for all, whether it's learning from the beginning or sharpening up your technique.