

Kids Club Volunteer

Volunteer Role Description

The Hill



What is a Kids Club Volunteer?

We want everyone to love winter sports as much as we do – especially the next generation of skiers! Our Saturday morning Kids Club is an extremely popular part of what the Hill has to offer and just keeps growing with members!

Our Kids Club volunteers help us to teach young people the basics of skiing, help nurture those new skills whilst developing their confidence. This team of volunteers are the heart of The Hill and represent the best of all we have to offer.

Roles and responsibilities of a Kids Club Volunteer

- Welcoming everyone to the lessons, particularly any new learners.
- Helping people find their way around the site and slope areas e.g. changing areas, toilets.
- Making sure ski lessons are welcoming, friendly, enjoyable and safe.
- Assisting the ski instructors to help each learner develop the core range of skills required to be confident, competent, and safe on the slopes.
- Handing out equipment and packing it away at the end of the session
- Attending occasional team meetings and refresher training.

This role is purely voluntary and this arrangement is not meant to be legally binding or an employment contract.

What experience and skills are we looking for?

The main skill we need from our Kids Club volunteers is an enthusiasm for skiing and its benefits! You don't need any particular experience, but we love our volunteers to be:

- Comfortable working with children and supporting them to learn at their own pace.
- Positive communication and customer care skills - able to work confidently with colleagues and the general public.
- A good team player – enthusiastic and willing to support the team at The Hill.
- Conscientious, reliable, honest and punctual.
- Able to commit some regular time to support the development of our community of skiers.
- Subject to an enhanced DBS check.

About The Hill

The Hill brings a slice of the Alps to Rossendale. Set in the picturesque valley, it is the premier outdoor ski and snowboarding centre in the UK. Being a fun, family adventure with personal, professional coaching for everyone.

With friendly, experienced coaches, the Hill is a safe environment for all, whether it's learning from the beginning or sharpening up your technique.